

#	Beneficiaries feedback	Beneficiary information	Applying the feedback
1	We hope to get reports for the type of invoices, as we only receive the claims report for contracts.	Government entity	Implemented in (Financial Claims Report)
2	<ul style="list-style-type: none"> Adding the date of the last interaction - as there are re-modification claims that do not appear when they were returned Adding the name of the entity to which the originator of the claim belongs - as there are claims that are filed by employees of government entities 	Government entity	Implemented in (Financial Claims Report)
3	I have many claims, and it is unreasonable to search for all of their details. If there was an advanced search to search in detail for the claims for which the payment order has been finalized, it would facilitate the work	Private sector	Implemented in (Reports and Indicators)
4	I suggest only filing the claim electronically, and there is no need to submit the claim on paper to the entity.	Private sector	Applied; (Circular No.: 71195).
5	Accelerate the claim procedures due to the long time between the stages of the claim process and reduce the time granted to the entity that owns the accreditation, as it gives a period of 10 days to make a decision to approve the claim submitted on the platform.	Private sector	Applied based on the executive regulations of the Government Tenders and Procurement Law, Article No. 109
6	Activating the role of the platform in obliging government entities to abide by the regulations.	Private sector	<p>Applied</p> <p>By sending periodic performance reports to the entities by adhering to the government tender and procurement law</p> <p>Example :</p> <ul style="list-style-type: none"> Report of the High Commissioner every six months (attached to the main page) Periodic reports for the entities (sample attached) Quarterly reports for the regulatory entities (sample attached)